



**North Country Telephone, Inc.**

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**North Country Telephone, Inc.  
Robocall Mitigation Program  
February 2026**

Certifications

North Country Telephone, Inc. (“NCTI” or the “Company”) is subject to the deployment extension under 47 CFR §64.6304 of the Federal Communications Commission’s (“FCC or “Commission”) rules: the non-IP networks extension ( 47 CFR §64.6304(d)).

NCTI has not been the subject of a robocall investigation or action within the past two years.

NCTI has not been prohibited from filing in the Robocall Mitigation Database.

Know Your Customer

NCTI follows best practices to verify the identity of its end users and all customers currently have physical connections to the network.

Know Your Upstream Provider

All upstream providers of North Country Telephone are currently listed in the Robocall Mitigation Database. NCTI will continue to verify that new and existing providers are in the Robocall Mitigation Database.

Traceback Requests

NCTI is committed to providing timely and comprehensive responses to all traceback requests from the Commission, law enforcement agencies, and the industry traceback consortium.

Traceback requests may be submitted to NCTI’s support team via email at [aptnoc@aptalaska.com](mailto:aptnoc@aptalaska.com), which is monitored during regular business hours, Monday through Friday, from 8:00 a.m. to 5:00 p.m. AKT.

For immediate assistance, support is also available 24/7/365 via our toll-free number at (866) 793-4179.

NCTI will respond to all traceback requests within 24 hours.

### Specific Reasonable Steps Taken to Avoid Originating Illegal Robocall Traffic

NCTI has implement the following reasonable steps to avoid originating illegal robocall traffic:

NCTI Provides service in one of the most remote areas in Alaska. NCTI's switch is TDM-only and has line cards directly connected to each customer served. There is no SS7 connectivity. A single long-distance provider (AT&T) brings a fractional T1 to the switch via satellite.

NCTI closely monitors connectivity to the switch and vets the identities of its subscribers. Long distance rates are expensive, so any high-volume calling will be quickly noticed. There are no primary rate interfaces (PRIs) connected to private branch exchanges (PBXs). Since all calls originating from the NCTI switch are from a known entity and there is no IP voice traffic, originating illegal robocall traffic is highly unlikely.