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## **Sitenet Robo Call Mitigation Plan**

Sitenet LLC is a small voice service provider that is committed to stopping illegal robocalls from originating in our network.

Sitenet LLC resells origination and termination from SKYE TELECOM LLC (FRN 0025940651) and Vitelity/ANPI Business (FRN 0020320347) who provides crucial elements of our RMP as part of their interconnected white label VoIP wholesale services to Sitenet LLC.

### **Know Your Customer**

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>).

### **International Subscribers**

Sitenet LLC does not sell origination or termination services to subscribers outside of the United States.

### **Traceback Requests**

Sitenet LLC is committed to respond in a complete and timely manner to all traceback requests from the Federal Commission, law enforcement, state attorneys general, Skyetel, Vitelity and the industry traceback consortium. Furthermore, Sitenet LLC is committed to cooperating with such entities in investigating and stopping any illegal robocallers that use Sitenet LLC service to originate calls. Subscribers are required to comply with traceback request

### **Investigation of High-Volume Network Traffic, Suspicious Calls, and Calling Patterns**

Our wholesale VoIP providers, Skyetel/Vitelity uses solutions to monitor our origination voice traffic in real time to prevent the origination of illegal robocalls. The software provides detailed reporting identifying suspected illegal robocalls and alerts Skyetel/Vitelity if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. Skyetel/Vitelity will immediately ask Sitenet LLC to investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If Sitenet LLC, Skyetel/Vitelity determines that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service.