

Telekom Romania Communications S.A.
Registration No. J40/8926/1997
VAT No. RO 427320
Piata Presei Libere 3-5,
City Gate Building, North Tower, Floor 7-18,
District 1, 013702, Bucharest, Romania
www.telekom.ro
100/04/01/02/535/22.06.2021

Robocall Mitigation Plan

To whom it may concern,

Telekom Romania would like to inform you that we have a 24/7 NOC department who is monitoring all outgoing traffic from Romania to international destinations. We also have an active Fraud department. Whenever NOC and Fraud detect bulk calls that resemble robocalling, they take actions in blocking such calls.

Telekom Romania also works closely with its international partners to prevent fraudulent activities and actively updates the blacklists in order to block known spammers, fraudulent destinations and spoofed numbers.

Telekom Romania commits to cooperate with the Commission, the law enforcement and the industry trace back consortium in investigating and stopping any illegal robocallers that are using Telekom Romania's services to originate calls.

Telekom Romania is compliant with the fraud clause in the contracts with our partners and carriers. We offer full cooperation with our partners but we also require high attention and cooperation when needed.

Telekom Romania is a brand known for delivering excellent quality of service. This is done by active Account Management, 24/7 NOC but also by selecting our partners very carefully.

Liuba Istrati
Head of International Voice Sales

/ Medinschi

Date: 23.06.2021