



Global Reach Communications Robocall Mitigation Database certification

Global Reach Communications (GRC) is a carrier not a voice service provider or operator. It has no Subscribers and originates or terminates no calls.

Global Reach Communications has not implemented STIR/SHAKEN on its network, but will pass parameters, if received.

GRC has not been prohibited from filing in the Robocall Mitigation Database

GRC is not subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing and provide information concerning any such actions or investigations

All calls carried on the Global Reach Communications network are subject to the robocall mitigation program described below

Robocall Mitigation Program

Know-your-upstream provider

- Global Reach Communications performs due diligence on all carrier customers, including KYC practices such as banking, tax and address details.
- GRC enters into contractual agreements with carrier partners that require compliance with the law
- GRC checks the RMD for all existing and new upstream carriers to ensure they are compliant

Call Analytics Systems

- Voice traffic is actively monitored for unusual patterns and usage using manual and automated tools
- Alerting and Analysis on unusual call patterns is carried out
- Any unusual activity generates a contact with the upstream carrier

Tracebacks

- Global Reach Communications commits to respond fully, within 24 hours, to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocallers carry illegal robocalls.

Mandatory Blocking of Calls

- GRC commits to, when acting as a downstream provider, to block traffic received directly from all partners that are not registered in the RMD. In addition, VIP commits to fully comply with any request from the Commission to block illegal traffic