



Providing Next Generation Voice-Data & Internet Solutions

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Robocall Mitigation Program

Xaccel's Robocall Mitigation Program is a comprehensive strategy or set of measures designed to combat the proliferation of robocalls, which are unsolicited automated telephone calls often used for fraudulent or deceptive purposes. Such a program typically involves various technological, regulatory, and educational initiatives aimed at reducing the frequency and impact of robocalls on consumers and businesses.

Here's a description of components for our Robocall Mitigation Program:

Implementation of standards like STIR/SHAKEN (Secure Telephone Identity Revisited/Signature-based Handling of Asserted Information Using Tokens) to authenticate the source of calls and ensure their legitimacy.

Deployment of call-blocking technologies at the network level to identify and block suspected robocalls before they reach consumers' phones. This can involve analyzing call patterns, using blacklists, and employing machine learning algorithms to detect fraudulent calls.

Initiatives to educate consumers about how to recognize and avoid robocall scams, including providing tips on call screening, reporting suspicious calls, and understanding their rights under relevant regulations such as the Telephone Consumer Protection Act (TCPA).

Collaboration with regulatory agencies such as the Federal Communications Commission (FCC) to enforce existing regulations and enact new rules aimed at curbing robocall abuse. This may involve imposing fines on violators and working with law enforcement to prosecute criminal robocall operations.

Collaboration among telecommunications providers, technology vendors, and other stakeholders to share information, best practices, and technological solutions for mitigating robocalls across networks and platforms.

Caller ID Spoofing Prevention: Implementation of measures to prevent the manipulation of caller ID information, which is commonly used in robocall scams to deceive consumers about the true origin of the call.



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Establishment of mechanisms for consumers to report robocalls and for aggregating and analyzing reported data to identify trends, emerging threats, and patterns of abuse.

Collaboration with international partners and regulatory bodies to address cross-border robocall operations and ensure consistent enforcement of anti-robocall measures globally.

Ongoing monitoring and evaluation of the effectiveness of robocall mitigation efforts, with adjustments and enhancements made as needed to stay ahead of evolving robocall tactics and technologies.

Overall, Xaccel's Robocall Mitigation Program aims to create a hostile environment for robocallers, making it increasingly difficult and unprofitable for them to carry out their illicit activities, while also empowering consumers with the tools and knowledge to protect themselves from robocall scams.