



Arroyo Media certifies that all calls it originates are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a). The Company has fully implemented the STIR/SHAKEN authentication framework across all calls it originates, utilizing its underlying carrier's IP network to ensure compliance with 47 CFR § 64.6301.

All outbound calls are authenticated in accordance with FCC requirements.

The Company maintains policies and procedures designed to prevent the origination and transmission of illegal robocalls. These measures include customer due diligence, monitoring of outbound traffic patterns for suspicious activity (such as excessive call volumes, short-duration calls, or anomalous calling behavior), and prompt investigation of any identified irregularities.

The Company commits to respond fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement, and the Industry Traceback Group, and to cooperate in investigating and stopping any illegal robocall activity that may originate using its service.

The Company will take immediate mitigation actions, including suspension or termination of service, if unlawful or abusive calling activity is detected.