



Terral Telephone Ownership

Terral Telephone Company Ownership

- 37.5% Dick R. Segress – Natural Person
- 37.5% Judith A. Segress – Natural Person
- 25% Hinton CATV Company, Inc.

There are no additional direct or indirect interest holders of 10% or more.

Robocall Mitigation Plan

This robocall mitigation plan is Terral Telephone Company, with headquarters at 9802 N. Morgan Rd, Oklahoma City, Oklahoma

We perform the following roles in the call chain:

- A voice service provider with a STIR/SHAKEN outbound signing and verification implementation obligation serving end-users

Terral Telephone Company has not been prohibited from filing a certification in the Robocall Mitigation Database.

Terral Telephone Company does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

Terral Telephone Company uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

We follow the caller ID authentication best practices for verified caller identity and operational legitimacy for new and existing customers as described by the NANC Call Authentication Trust Anchor Working Group.

This process includes the collection and review of entity-identifying information to confirm that we have an authenticated relationship with the customer. We use this authenticated information to determine whether the customer is subject to any enforcement actions that restrict the type of calling that they may do, for example, if they have been banned from initiating telemarketing calls.

We also validate, when possible, that the entity has a legitimate right to use its asserted calling numbers. We use this information to support the assurance level we assign to calls that we originate for that customer.

Our contractual provisions with customers prohibit them from initiating illegal robocalls. If we find a customer initiating suspicious robocalls, we warn them to stop. If such traffic continues, then we terminate their service.

Know Your Upstream Provider

Terral Telephone Company knows all carriers with which it exchanges traffic. Terral Telephone Company

via a Ribbon solu-on, has the ability to proac-vely monitors incoming traffic from all connected carriers for suspicious calls. Once implemented, the connected carriers are made aware of any suspicious or illegal traffic iden-fied and no-fied, that if the traffic does not cease, the calls may be blocked, from entering Terral Telephone Company's network to terminate.

Terral Telephone Company has confirmed that all carriers in which we exchange traffic and from which Terral Telephone Company receives traffic are listed in the Robocall Mi-ga-on Database.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consor-um. We cooperate fully with such en--es in inves-ga-ng and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program

Terral Telephone Company has access to Ribbon Analy-cs Solu-on, which call monitoring is con-nuous and automated and a report of high volume callers is produced daily for review by designated employees.

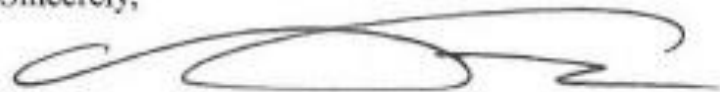
Once Fully implemented, call paUerns that are flagged as suspicious are reviewed by a designated employee. If Terral Telephone Company cannot sa-sfactorily resolve the reason for the flagged traffic, or fails to get coopera-on from the end user, it will implement on short no-ce mi-ga-on ac-vi-es including suspension / reduc-on / termina-on of service on a reasonable no-ce

STIR/SHAKEN

We have registered with the STI-PA via iConec-v using OCN 2244. We have our own STIR/SHAKEN cer-ficate issued by the iConec-v that we use when authen-ca-ng calls we originate. We are working on implemen-ng a full STIR/SHAKEN solu-on supplied by Ribbon. Terral Telephone Company has implemented the outbound signing and verifica-on process. We are working in conjunc-on with EastWind and Ribbon on gePng the remaining STIR/SHAKEN func-ons implemented. Terral Telephone is currently getting pricing quotes for assistance from EastWind for setup and configuration. Terral Telephone has moved it's inbound SS7 links from T1's to a Sigtran setup. Now that this move is completed Terral Telephone is working with EastWind to configure our Ribbon system for the full STIR/SHAKEN / and plan to be fully implemented by the end of Q4 of 2026.

President Terral Telephone Company

Sincerely,



Chad Segress