



Robocall Mitigation Plan Description for ShawneeLEC Company

STIR/SHAKEN Extensions:

ShawneeLEC Company has received the following extensions of the STIR/SHAKEN implementation deadline under §64.6304 of the FCC's rules: (1) the small voice service providers extension (§64.6304(a)), and (2) the non-IP networks extension (§64.6304(d)).

All originating calls on the SHAWNEELEC COMPANY network are subject to the Robocall Mitigation Program measures described below.

Trace Back Requests:

ShawneeLEC Company commits to cooperating with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that are discovered using our service to originate calls.

Robocall Mitigation Measures:

- 1) ShawneeLEC Company has available a feature that allows the customer to screen calls for potentially unwanted sales and solicitation calls. This feature gives the customers a layer of protection from illegal robocalls.
- 2) ShawneeLEC Company has updated portions of the network to generate originating some calls over SIP trunks. With these trunks, the originating calls can be monitored for excessive call volumes and measures are in place to screen for illegal robocalls generated by our long-distance customers.
- 3) ShawneeLEC Company is working with our billing and switch vendors to establish monitoring of originating call volumes by our customer base. Originating call records are summarized and compared to previous volumes to check for large increases in call volumes that appear unreasonable. If such volume changes are discovered, the company will investigate the change and take appropriate action with the customer.
- 4) ShawneeLEC Company has the capability to monitor originating call volumes by customer line, and we have implemented a call volume trigger if originating call volumes for particular customer lines break a certain threshold during the course of a monitoring period.



Status of SHAWNEELEC COMPANY STIR/SHAKEN Implementation:

As of June 30, 2021, **none** of the voice traffic that originates or terminates on the network of ShawneeLEC Company is authenticated or verified with STIR/SHAKEN.

ShawneeLEC Company has received a small voice service provider's extension under §64.6304(a) of the FCC's rules, which provides the company with a two-year extension of the STIR/SHAKEN implementation deadline, until June 30, 2023.

ShawneeLEC Company has also received a non-IP networks extension under §64.6304(d) of the FCC's rules, which provides the company with a continuing extension of the STIR/SHAKEN implementation deadline for those portions of its network that cannot initiate, maintain, and terminate SIP calls.

By June 30, 2023, ShawneeLEC Company expects to be authenticating and verifying with STIR/SHAKEN voice traffic that originates and terminates on the IP portions of the company's network that support SIP calls. In addition, ShawneeLEC Company will implement a call authentication protocol for voice calls delivered over the non-IP portions of its network that do not use SIP technology when such a protocol is fully developed and finalized by industry standards and the necessary equipment and software is available on the commercial market.

ShawneeLEC Company Primary Contact for Robocall related issues:

Name: Tiffany Utterback

Phone Number:

618-276-3301, Office

618-843-8156, Cell

Email Address:

tutterback@shawneetel.com