



Know Your Customer Robocall
Mitigation Database Attestation
4-April-2024

We are very small service provider having only few thousand ports which is approx. 1000. We are working with direct users not reselling our services and have agreement with them not to generate robo calls as we are the same team who handle their dialer servers as well.

So, we monitor them with our QA team. We are working since last two years but don't have any robo calls from our platform. We further, have an agreement with our clients to curb this robo calls.

We are also committing to respond to requests from the Industry Traceback Group to trace suspect calls for mitigation efforts; and must cooperate in investigating and stopping any illegal robocallers (meaning that the we block calls or callers that are believed to be illegal).

What practices we do:

- 1) Whenever new customer get on board we physically visits their office and understand their calling/Campaign requirements. Mostly we have customers from the industries belonging to software houses, Web designing, Application development, Yellow pages, Back Offices of companies, Tax Lawyers back offices etc. Our main dialing in USA is conversational traffic. And asked them to fill the required form
- 2) If it is small call center do not provide calling service to them on their in house servers. We host their call center on our servers for calling so we can monitor their traffic and our team randomly listen their recordings to understand what they are doing until we have trust on them.
- 3) If we get any luscious activity we immediately terminate their services, in past 3 years we only encountered one such suspicious client.

Full Legal Name of Customer:	
Customer Address:	
FCC FRN Number	-
Customer Contact:	
Phone Number of Contact:	
Email Address of Contact:	
Description of business/Voice Traffic	
IP Address/ Internet provider	
NTN of User / In case of no NTN share Photo Identity of owner	-

Documents to share recent utility bill of address location and consent you will not use run any scam calls, impersonate to be any Government officer or call from any US Department.

All user must file certifications to the [FCC's Robocall Mitigation Database](#) providing detailed information regarding their implementation of thea robocall mitigation program. For Votexh to meet its obligations, the following requirements must be confirmed. Your company agrees that it shall:

1. Register with the FCC's Robocall Mitigation Database
2. Respond in a timely manner to traceback consortium (the US Telecom Industry Traceback Group) traceback requests;
3. Provide a single point of contact for receiving complaints about erroneous call blocking;

Please sign this document as your agreement to the above requirements and confirmation of your registration with the FCC's Robocall Mitigation Database.

I certify that all information that I am providing in this Certification is complete and accurate and that I am authorized by CUSTOMER to sign this attestation document. I acknowledge that it is CUSTOMER's responsibility to provide updates to Votexh if any details become incomplete, inaccurate, outdated or otherwise obsolete. I further acknowledge that VOTEXH may provide copies of any details related to this document or my account to the FCC, law enforcement, carriers, legal counsel, or to an auditor, as needed.

Authorized Representative's Signature



Print Authorized Representative's Name:

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Customer Initials

Authorized Representative's Title:

