



Robocall Mitigation Program

LINKEDIP LLC
FRN: 0023739964



Weston, Aug 26th of 2025

To:

FEDERAL COMMUNICATIONS COMMISSION

Attn.

Enforcement Bureau

Robocall Mitigation Database Department

REF.: Responses to FCC Notices

Dear respectful sirs:

LinkedIP respectfully apologizes for not responding to prior FCC notices regarding our Robocall Mitigation Database (RMD) filing. We were under the mistaken impression that our upstream carriers—who provide us with numbering resources and apply STIR/SHAKEN attestation—were responsible for updating any required changes in the RMD. Unfortunately, this led us to overlook the requirement to update our own filing by the February 26, 2024 deadline. I actually recall having a conversation with one of our carrier representatives and they told me everything was fine.

We sincerely regret this oversight and take full responsibility. Going forward, LinkedIP has designated compliance resources to ensure all FCC deadlines are met and that our RMD filings remain current and accurate. Please see in the next page the required Robocall Mitigation Database program.

Thanks for your understanding.

Miguel A. Licero Gualdron

Member

LINKEDIP LLC

mlicero@linkedip.com

P: (954)-608-7693

O: (305)-424-2400



1. Introduction

LinkedIP LLC is a value-added provider of cloud communications, omnichannel contact center solutions, and managed telecom services. LinkedIP does not own numbering resources or operate as an intermediate provider. All outbound traffic is delivered directly to FCC-registered carriers where STIR/SHAKEN attestation is applied. We do not engage in wholesale or intermediate traffic handling. Our actual business is the professional services that we bundle when we put together a solution.

2. STIR/SHAKEN Implementation

For STIR/SHAKEN implementation we've been working actively with our upstream carriers since STIR/SHAKEN adoption. Since our provisioning of services is very simple we have let them perform the attestation. It is our practice to send the calls out through the same DID vendor we get the numbers from.

In general:

- LinkedIP relies exclusively on upstream carriers (such as Level 3 and other FCC-registered carriers).
- Outbound calls are routed through carriers that provide numbering resources to ensure caller identity alignment.
- LinkedIP does not hold SHAKEN certificates; outbound calls typically receive B-level attestation.

3. Robocall Mitigation Practices

We pride ourselves on our Robocall Mitigation practices. It is true that our bread and butter is our Omnichannel solution that includes an automated dialer. However we are very strict on what specific customers and industries we serve. Our practices include: validation of opt-ins, anti-spoofing routines, automated opt-out process and black list (DNC) management.

Validation of Opt-In

All automated outbound campaigns must originate from verified opt-in contacts.

In most cases we serve with automated calling to the end of a marketing funnel process. So we ensure that any number our platform is dialed out it is the result of a verified opt-in form in a landing page. In other words, for the majority of the cases, our platform is calling out to customer's contacts that previously opted-in.

For customers in healthcare for example we validate the number to be dialed against the practice's CRM.

Anti-spoofing routines

Caller ID is restricted to each customer's assigned DID pool. Unauthorized caller IDs are rejected. In other words, all of our customer's campaigns are hard coded to only use DID numbers from the pool assigned to the customer. In this way customer can't use a random number or present a number that does not belong to them. SIP protocol allows for presentation of any Caller ID, however we have a routing that prevents that.

We reject calls without valid Caller ID.

Automated Opt-out process

All automated calls include IVR-based opt-out and "STOP" handling. This is, all of our customer's automated outbound call offer through an IVR the possibility of an immediate opt-out. Also, all of our customer's DID are SMS enabled and a contact can text Opt-Out and automatically enter into a removal process and automatically added to a Do Not Call list.

DNC Enforcement

Campaigns require at least one active DNC list before launch. All of our customers using our dialer solution have to maintain static or dynamic Do Not Call lists. A campaign won't start if customer does not enable at least one (1) Do Not Call list.



We offer a static way of maintain the list by simply importing contacts; and we also offer an upgrade to use API based communications to obtain numbers from their CRMs or even from the national Do Not Call Directory.

5. Know Your Customer (KYC) Program

CUSTOMER IDENTITY VERIFICATION

LinkedIP validates legal business information, EIN, website presence, and contact identity.

USE-CASE REVIEW

Call purpose, volume, and vertical risk are evaluated before activation.

ONGOING MONITORING

Traffic is monitored for call spikes, short-duration anomalies, and carrier spam feedback. Data Analytics algorithms are used for this purpose.

REMEDIATION

Suspicious traffic may be blocked, suspended, or terminated. Customers agrees on a form to comply.

ANALYTICS

LinkedIP currently does not employ third-party analytics vendors.

6. Traceback Cooperation

LinkedIP cooperates fully with traceback requests from:

- USTelecom Industry Traceback Group
- FCC Enforcement Bureau
- Federal and state law enforcement



7. FCC Enforcement Action Disclosure

LinkedIP received FCC removal orders on August 6 and August 25, 2025. The Company was provisionally reinstated on August 29, 2025 and has since updated its RMD filing, implemented a formal KYC program, and enhanced monitoring.

8. Summary

- LinkedIP does not originate traffic for other providers.
- All customers undergo KYC verification and continuous monitoring.
- Violations result in immediate suspension or termination.

9. Contact

For abuses, traceback requests, enforcement actions or any other matter, please contact:

Miguel Licero
mlicero@linkedip.com
(305)424-2400 x 1102