



STIR/SHAKEN IMPLEMENTATION ROBOCALL MITIGATION CERTIFICATION

Volcano Telephone Company Revised Robocall Mitigation Plan (February 2026)

Volcano Telephone Company (or “the Company”) is a small voice service provider with fewer than 100,000 subscriber lines. We originate and terminate IP voice and non-IP voice traffic on our network. We operate in various communities in Amador, Calaveras, El Dorado and Alpine counties in California. Pursuant to section 64.6305 of the Federal Communications Commission’s (“Commission’s”) rules, we submit this certification and accompanying Robocall Mitigation Plan.

STIR/SHAKEN Implementation

Volcano Telephone Company has implemented STIR/SHAKEN for all IP calls which originate or terminate on our network. We work with Ribbon Communications (our switch vendor), Sinch (our long-distance carrier) and Neustar/iconectiv to implement STIR/SHAKEN for all IP calls.

Volcano Telephone Company also has portions of its network that are non-IP. Currently, TDM/SS7 cannot support STIR/SHAKEN. Accordingly, the Company is subject to a continuing extension as set forth in section 64.6304(d) of the Commission’s rules, which is relevant to those “portions of a voice service provider’s network that rely on technology that cannot initiate, maintain, and terminate SIP calls.” We are a member of NTCA, which is actively participating in industry efforts to develop a non-IP solution to illegal robocalls. When industry standards are established and software/hardware is commercially available to support these standards, Volcano Telephone Company will then implement these robocall mitigation standards for the non-IP portions of our network.

Identifying and Other Information

Primary address of Volcano Telephone Company
P.O. Box 1070
20000 Highway 88
Pine Grove, CA 95665

Other business names in use: Volcano Telecom, Inc.

All business names previously used: Volcano Cellular, Inc.; Volcano Internet Provider

Affiliates: Volcano Vision, Inc.; Volcano Long Distance, Sunrise Square Corporation;
Westcoast Communications, Inc.

The Company is not a foreign voice service provider.

OCN: 2343

Individual responsible for addressing robocall mitigation-related issues:

John M. Lundgren, Vice President/Director of Network Services
20000 State Highway 88, P.O. Box 1070, Pine Grove, CA 95665
(209) 296-1417
Johnl@volcanotel.com

All calls that originate on the Company's network are subject to the attached Robocall Mitigation Plan.

Volcano Telephone Company commits to cooperate with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any robocallers that use our service to originate unlawful robocalls. Volcano Telephone Company will respond fully, within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium.

Volcano Telephone Company and/or entity for which the Company shares common ownership, management, directors, or control have never been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.

The Company has not been prohibited from filing in the Robocall Mitigation Database.

I, John M. Lundgren, Vice President/Director of Network Services for Volcano Telephone Company, submit this certification on behalf of the Company, which has implemented the STIR/SHAKEN authentication framework as indicated in the Robocall Mitigation Database.

Pursuant to section 1.16 of the FCC's rules, I certify, under penalty of perjury that the information and statements contained herein are true and correct to the best of my knowledge and belief.



John M. Lundgren
February 12, 2026

Robocall Mitigation Plan

The policies and procedures outlined herein describe the specific “reasonable steps” Volcano Telephone Company has taken to avoid the carrying or processing illegal robocall traffic.

Call Analytics

We have installed software and hardware from Network Analysis Management System (NAMS). This system performs analytics and call statistics for both outbound and inbound calls of all types (IP as well as non-IP) in near real time to help identify potential illegal robocalls. This is accomplished by daily reports of high volume calling and called numbers as well as reports based on the FCC unwanted calls data base. Based on these reports, we can investigate any suspicious activity and take the appropriate actions to stop confirmed robocall traffic. Based on the conduct, appropriate action may include, call blocking, a warning to the customer and/or suspension or termination of service. Where appropriate, the Company may report illegal activity to the appropriate authorities.

Know Your Customer

The Company vets new and renewing customers. We will confirm the identity of new or renewing residential and business customers by collecting personal identifying information including, as applicable, SSN, date of birth, contact person for the business, physical address, state and/or country of incorporation, and federal tax ID.

New and Renewing Customer Procedures

New customers requesting an excessive number of call paths will be screened for legitimate usage needs. New and existing customers with an excessive number of call paths will receive robocall outreach and education materials. Nearly all residential and business line customers on our non-IP voice traffic network can place only one call at a time. All residential and business customers are only able to place calls originating from their own phone number. Caller ID and call records are reviewed when service is installed to verify legitimate caller ID information.

Going forward, the Company’s service agreement will include the following language:

Customer is prohibited from the originating of unlawful robocalls on its network. Customer will not use the service to make illegal robocalls. The prohibition of illegal robocalls includes calls initiated through the Company’s voice services and/or any other voice service provider using the IP connectivity provided by the Company.

The Company will investigate allegations that its network is being used to originate or process illegal robocall. Should the Company become aware of such unlawful activity, it will immediately investigate and take appropriate action. Violations of this policy may result in voice calls being blocked, termination of service(s), and forfeiture of all paid fees.

Know Your Upstream Provider

Volcano knows all upstream providers from which it directly receives traffic. The Company

confirms that all upstream providers from which we directly receive traffic are listed in the Robocall Mitigation Database.

Traceback

Volcano Telephone Company will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use our network to originate robocalls.