

ROBOCALL MITIGATION PROGRAM

- Each customer, to make business with us, have to sign a Terms of Service where declare to not use the services to terminate RoboCalls to USA
- We monitor our infrastructure 24/24 and we alert if any customer making more calls than usual or calls with short duration
- Each customer only have necessary channels to terminate calls
- We LOG all customers activity and calls (CDR) and parse LOG to find any strange behaviour
- We investigate any new customer about his business before to offer our services
- Caller ID is reviewed when service is installed to verify legitimate caller ID information.

Sincerely,



Andrea Sannucci

Telecommunications Department