

# Caztel Robocall Mitigation Program to Prevent Unwanted Calls

## Overview

Our system has been developed and refined over the 20+ years we've been in business. Our service is strictly casual dialed long distance calls coming to us from land lines. Any call that originates onto our network (aside from test calls or admin calls made in house) comes from one of the local telco's and we get ANI from them via SS7 FGD.

The only possibility of robocalls comes if one of these telephone lines has a PBX that is hacked (sometimes an installer does not change the default passcode).

We leverage our past data to look for patterns to find these ANI and automatically block them from making more calls.

## Key Features:

### 1. Call Authentication:

- We know where all calls originate – the local telephone company, and we have good ANI
- We have fully implemented STIR / SHAKEN

### 2. Call Blocking and Filtering:

- We analyze call patterns and identify suspicious or fraudulent calls in real-time.
- Any suspicious calls are reviewed by humans after the calls have been blocked