

Robocall Mitigation Plan

This robocall mitigation plan is for DayStarr LLC, dba DayStarr Communications, with headquarters at 307 North Ball Street, Owosso, Michigan 48867.

We perform the following roles in the call chain:

- A voice service provider with a STIR/SHAKEN implementation obligation serving end-users
- A voice service provider with a STIR/SHAKEN obligation acting as a wholesale provider originating calls

DayStarr Communications has not been prohibited from filing a certification in the Robocall Mitigation Database.

DayStarr Communications uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program

We utilize call analytics and robocall mitigation software provided by TransNexus to monitor outbound voice traffic in real time. This system is designed to prevent the origination or transit of illegal robocalls and to ensure compliance with FCC requirements.

Our mitigation platform identifies outbound calls associated with invalid, unallocated, or Do Not Originate (DNO) telephone numbers. Such calls are automatically blocked and prevented from completing. The system also evaluates calling number reputation and other risk indicators. Traffic exhibiting suspicious characteristics is flagged for investigation and appropriate enforcement action.

We apply these mitigation procedures uniformly to all outbound traffic, regardless of our role in the call path.

Upon detection of suspicious or potentially unlawful traffic, we promptly investigate the originating customer or upstream provider. If traffic is determined to be likely unlawful, we require immediate corrective action. Continued transmission of suspected unlawful traffic results in suspension or termination of service.

STIR/SHAKEN

We have implemented STIR/SHAKEN for IP-based traffic using a solution provided by TransNexus. We authenticate calls in accordance with applicable industry standards and apply appropriate attestation levels based on our relationship with the originating party.

A handwritten signature in black ink, appearing to read 'B. Klein'.

Brent R Klein
Network Operations