



**1449 Fairmont Road
Morgantown, WV 26501
Phone: 304-983-2211
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Robocall Mitigation Plan

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

STIR/SHAKEN Extensions

We are exempt from STIR/SHAKEN implementation requirements for some calls because these calls rely on non-IP technology - 47 CFR 64.6304(d). Our STIR/SHAKEN implementation is therefore partial.

All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Robocall Mitigation Program

We use software provided by TransNexus to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. The software provides detailed reporting identifying suspected illegal robocalls and alerts us if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service as appropriate.

Parent, Affiliates, and Subsidiaries

TelAtlantic Communications, Inc (Parent)

Miller Telephone Company (Subsidiary of TelAtlantic Communications, Inc.)

Zenda Telephone Company, Inc. (Subsidiary of TelAtlantic Communications, Inc.)

West Side Telephone Company (Subsidiary of TelAtlantic Communications, Inc.)
Communications Plus, Inc. (subsidiary of West Side Telephone Company)

Principals of Parent, Affiliates, and Subsidiaries

TelAtlantic Communications, Inc (Parent)

CEO/President – David Damiani
CFO/ Treasurer – John C. Michon
Vice President – John Ludenia
CTO – Michael Dawson

Miller Telephone Company (Subsidiary of TelAtlantic Communications, Inc.)

CEO/President – David Damiani
CFO/ Treasurer – John C. Michon
Vice President – John Ludenia
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Zenda Telephone Company, Inc. (Subsidiary of TelAtlantic Communications, Inc.)

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West Side Telephone Company (Subsidiary of TelAtlantic Communications, Inc.)

Communications Plus, Inc. (subsidiary of West Side Telephone Company)
CEO/President both companies – David Damiani
CFO/ Treasurer both companies – John C. Michon
Vice President both companies – John Ludenia
CTO both companies – Michael Dawson

November 2024