



Pursuant to 47 C.F.R. § 64.6305, 1 Call Connect submits this report on its implementation of the STIR/SHAKEN call authentication framework and its plan to prevent and mitigate illegal robocalls. This report describes the status of its implementation of STIR/SHAKEN and the practices and procedures 1 Call Connect has in place to mitigate illegal robocalls. 1 Call Connect may modify, add, delete or otherwise alter any of the policies and procedures described in the plan at any time in order to respond to changes in its business, its capabilities and its needs.

1 Call Connect OCN# 856K

1 Call Connect has SIP traffic on its network. The current status of its STIR/SHAKEN implementation is:

- ☒ My traffic is fully attested.
- ☐ My traffic is partially attested.
- ☐ None of my traffic is attested yet

1 Call Connect is judiciously working to prevent unlawful robocalls and 1 Call Connect has implemented the following robocall mitigation plan to address unlawful robocall traffic:

- 1 Call Connect has not been prohibited from filing a certification in the Robocall Mitigation Database.
- 1 Call Connect does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations at any time in the prior 2 years.
- 1 Call Connect is committed to respond within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
- 1 Call Connect uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Suspending/Mitigating Illegal Traffic:

1 Call Connect has enforceable terms of use and/or an acceptable use policy noted in its contracts. These policies define the circumstances by which 1 Call Connect will deny, suspend, or terminate service to a customer.

1 Call Connect takes the following measures to eliminate customers that could potentially generate robocall traffic:

When suspicious traffic has been identified and verified with further investigation, the customers service is immediately suspended, consistent with local and federal regulations, and following 1 Call Connect's established internal procedures.

1 Call Connect has established methods and procedures to monitor its network and detect / prevent fraudulent activity, and has also established methods and procedures in place to address issues as soon as they are identified.

1 Call Connect will comply fully with all conditions set forth in the FCC'S 2020 Report and Order mandating the implementation of the STIR/SHAKEN framework, as well as with the Commission's rules and policies more generally.

1 Call Connect will provide valid law enforcement and regulatory agencies with the relevant non-proprietary information in response to reasonable and legitimate requests about illegal robocalls and suspicious activities, and implement mandated robocall mitigation procedures to the fullest extent possible with the goal of maximizing the mitigation of illegal robocalls.

Any questions or inquiries regarding this plan can be addressed to:

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