



Robocall Mitigation Plan

Updated: 05/13/2026

Introduction and Description

Express Communications, Inc. ("Express") is an Interexchange Carrier with a Carrier Identification Code ("CIC") of 0865 and an Operating Company Number ("OCN") of 8817.

Express provides wholesale Long Distance and Toll-Free service to ILECs and CLECs subtending South Dakota Network, LLC's ("SDN") tandem. In this context Express is a Non-Gateway Intermediate Voice Service Provider.

Express also provides retail Long Distance and Toll-Free service to a small number of enterprise customers who have broadband services with SDN. In this context Express is a Voice Service Provider.

Express is managed and operated using SDN's infrastructure, network, systems, and staff.

Voice Service Provider Information

Business Names():	Express Communications, Inc.
Primary Address:	2900 West 10 th Street, Sioux Falls, SD 57104
Other Business Names:	None
Business Names Previously used:	None
Foreign Service Provider:	No

Contact for Robocall Mitigation

Rocky Miller	605-978-3545
Director of Network Operations	
Rocky.Miller@sdncommunications.com	
Cc: Switching@sdncommunications.com	

Express Communications, Inc.	
Network Operations Center	877-287-8023
2900 West 10 th Street, Sioux Falls, SD 57104	

Mitigation Plan

SDN, on behalf of Express, monitors activities in the Robocall Mitigation Database and will not accept traffic from any provider that is not listed in the database.

SDN has a Voice Services Department with dedicated staff that monitors call volumes by trunk group on a daily basis using a variety of tools built in-house and tools from the following vendors:

- TransNexus – Clear IP
- Ribbon – Ribbon Protect/Ribbon Analytics
- Ribbon - EMS
- Cordell ISD/NOC Cloud (NexTech)
- Commio
- FireSteel Technologies

SDN specifically monitors the following for all voice traffic traversing its tandem:

- Call volumes and average call durations
- Call completion ratios
- Short duration call volumes
- Bandwidth consumption
- International Destinations and Call volumes
- Invalid calling numbers

Traceback Support

Upon receipt of written notice from the FCC's Enforcement Bureau, the Industry Traceback Group, or law enforcement, SDN will, on behalf of Express, immediately assist with traceback information, call blocking, and mitigation as requested.

SDN has educated staff and processes in place to address any traceback requests from the FCC, the Industry Traceback Group, and law enforcement agencies within 24 hours. The Network Operations Center is staffed 24 hours a day, 7 days a week, 365 days a year. Traceback requests that come in on weekends or outside of normal business hours will be escalated to on-call staff to ensure that the data request is satisfied within the required 24-hour window.

Traceback requests should be sent to the Network Operations Center (NOC) by way of the following email addresses: support@sdncommunications.com
rocky.miller@sdncommunications.com

The NOC may also be reached at the following toll-free number: [877-287-8023](tel:877-287-8023)

Know Your Upstream Provider

All providers upstream to Express are either an ILEC with ownership in SDN or an affiliate of one of the ILECs with ownership. Relationships with these upstream providers have been in place for over three (3) decades.

SDN and Express do not currently pursue additional partners or upstream providers, however if the opportunity presented itself, a thorough background check would be performed before any connectivity would be established. The provider would have to be a legitimate ILEC or CLEC within the PSTN.

All upstream providers to Express and SDN are connected using SIP and must certify that they are authenticating calls using STIR/SHAKEN and have a Robocall Mitigation Plan filed and accepted by the FCC.

Know Your Customer

Express does not actively sell or market its retail Long Distance and Toll-Free services. Retail customers came as a result of some of SDN's business to business broadband customers requesting voices services. Traffic types and volumes are looked at in detail before turning up any new customers. Express and SDN do not offer any services to the residential/consumer market.

STIR/SHAKEN

All of the voice traffic that originates on SDN's voice network for Express service is authenticated with STIR/SHAKEN. SDN and its subtending ILECs and CLECs have all implemented STIR/SHAKEN and are authenticating all originating traffic.

For inbound traffic to the tandem from Interexchange Carriers and Wireless Service Providers that are connected to SDN via SIP, SDN passes the STIR/SHAKEN identity header on to the subtending ILECs and CLECs without modification.

Certifying Statement

Express certifies that:

1. Express has not been prohibited from filing in the Robocall Mitigation Database.
2. Express has not, and currently is not, subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.
3. All originating voice traffic routed to Express is subject to the Robocall Mitigation Plan.
4. Should a material change occur, Express will file a new certification reflecting such change within 10 business days after the material change occurs.

Ownership and Management of Express

Shareholders:

Alliance Communications Cooperative, Inc.
612 3rd Street
Garretson, SD 57030

Beresford Municipal Telephone Company
101 North 3rd Street
Beresford, SD 57004

Cheyenne River Sioux Tribe Telephone Company
100 Main Street
Eagle Butte, SD 57625

Faith Municipal Telephone Company
206 Main Street
Faith, SD 57626

Golden West Telecommunications Cooperative
415 Crown Street
Wall, SD 57790

Interstate Telecommunications Cooperative
312 4th Street West
Clear Lake, SD 57226

James Valley Telecommunications
235 East 1st Avenue
Groton, SD 57445

Kennebec Telephone Company, Inc.
220 South Main Street

Kennebec, SD 57544

Midstate Communications
120 East First Street
Kimball, SD 57355

RC Technologies
205 Main Street
New Effington, SD 57255

Santel Communications Cooperative
308 South Dumont Avenue
Woonsocket, SD 57385

Swiftel Communications
415 Fourth Street
Brookings, SD 57006

Triotel Communicatoins, Inc.
330 S. Nebraska Street
Salem, SD 57058

Valley Telecommunications Cooperative
102 Main Street South
Herreid, SD 57632

Venture Communications Cooperative
208 Commercial Avenue SE
Highmore, SD 57345

West River Cooperative Telephone Company
801 Coleman Avenue
Bison, SD 57620

West River Telecommunications Cooperative
101 West Main
Hazen, ND 58545

Long Lines
104 4th Street
Jefferson, SD 57038

Board of Directors:

Jeff Symens, President, 102 South Main Street, Herreid, SD 57632
Tracy Bandemer, Vice President, 312 4th Street West, Clear Lake, SD 57226
Scott Bostrom, Secretary/Treasurer, 100 Main Street, New Effington, SD 57255
Heather Kranz, 630 South Nebraska Street, Salem, SD 57058
Austin Hansen, 101 North 3rd Street, Beresford, SD 57004

Chad Mutziger, 120 East First Street, Kimball, SD 57355
Charles Fischer, 100 Main Street, Eagle Butte, SD 57625

Management Staff:

Ryan Punt, 2900 West 10th Street, Sioux Falls, SD 57104
Jake VanDewater, 2900 West 10th Street, Sioux Falls, SD 57104
Sarah Tuntland, 2900 West 10th Street, Sioux Falls, SD 57104

Certifying Officer

Jake VanDewater 605-978-1044
Vice President of Engineering, Operations, and IT.
Jake.VanDewater@sdncommunications.com

Express Communications, Inc.
2900 West 10th Street
Sioux Falls, SD 57104

Date Certified: May 26, 2026

Signature: _____