

Robocall Mitigation Deadline and Database Filing

Updated March 1, 2024

Velocity Network falls under the extension of implementation deadline as per 47 CFR § 64.6304.

Velocity Network is a regional VoIP provider with less than 100,000 voice lines and is using STIR/SHAKEN solution through Bandwidth.com to provide attestation.

Velocity Network does not sell services to customers who need large amounts of outbound bulk calling. Most of our customers are small/midsize businesses, healthcare, K-12 schools, and universities.

Velocity Network's access to the PSTN is through SIP trunking with bandwidth.com. Bandwidth provides our local and toll-free numbers and has implemented STIR/SHAKEN. Any robo-generated calls will be flagged, and our network operations center will be contacted if there is traffic suspected to be robocalling. Velocity Network will promptly disable that user and investigate the report.

We will cooperate with state and federal regulators to prevent all illegal robocalls.

Specifically, we will:

- Respond to valid law enforcement requests;
- Provide relevant non-proprietary information in response to reasonable and legitimate requests about illegal robocalls and suspicious activities; and
- Fully implement mandated robocall mitigation procedures to the extent possible with the goal of maximizing the mitigation of illegal robocalls

Report any robocall activity to noc@vnet.us or contact 1-814-833-9111