



Ace Telephone Company of Michigan, Inc dba AcenTek
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FRN 0002756187
OCN 0704,0720,0669,0692

Robocall Mitigation Plan

February 2026

Ace Telephone Company of Michigan, Inc dba AcenTek (AcenTek) a wholly owned subsidiary of Ace Telephone Association implemented a Robocall Mitigation Plan to detect, prevent and mitigate illegal robocalls on our network pursuant to 47 CFR §64.6303-6305. AcenTek is a small rural local exchange carrier serving fewer than 100,000 voice subscriber lines in Minnesota and Iowa. AcenTek is an end office carrier that receives calls to its customers from upstream providers and is not a tandem switch.

Know Your Customer

AcenTek follows these best practices to “know your customer” to prevent illegal calls before they are placed. The identity of new or renewing customers is confirmed by collecting and verifying information regarding physical location, nature of the business, a contact person, state of incorporation of the business, federal tax identification. AcenTek prevents call origination from telephone numbers that are not its own. The customer service name and number are used for caller ID and caller name.

Traceback

AcenTek is committed to fully responding within 24 hours to traceback requests from the Commission, civil or criminal law enforcement and the industry traceback consortium and will continue to cooperate with such entities in investigating and stopping illegal robocallers that use our service to originate, carry and process calls.

AcenTek has a designated point of contact to receive traceback requests in the Robocall Mitigation Database portal.

STIR/SHAKEN

AcenTek has fully implemented the STIR/SHAKEN authentication framework on its IP networks.

All voice traffic that originates on our network is subject to the robocall mitigation program described below.

Robocall Mitigation/DNO

Ace has partnered with Ribbon Communications as the STI-Certificate Authority (STI-CA) to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. The Ribbon Mitigation Solution software along with iConectiv STI-Policy Administrator (STI-PA) provides detailed reporting identifying suspected illegal robocalls and alerts us if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, AcenTek will then either warn them to stop or terminate their service as appropriate.

AcenTek is currently not a Foreign Voice Service Provider.

AcenTek is currently not the subject of an FCC, law enforcement or other regulatory agency action or investigation for suspected unlawful robocall or spoofing activity.

AcenTek will submit any updates of the policies and procedures described in this plan as necessary.

Entity Structure

Ace Telephone Association, Parent company, an Incumbent Local Exchange Carrier (ILEC) is a cooperative providing voice, broadband and video in Minnesota and Iowa.

Ace Telephone Company of Michigan, Inc, an ILEC, is a wholly owned subsidiary of Ace Telephone Association and provides voice, broadband and video in Michigan.

Ace Link Telecommunications, Inc, a CLEC, is a wholly owned subsidiary of Ace Telephone Association and provides voice, broadband and video in Minnesota.

Officer information each entity above:

Michael Osborne, CEO

Ethan Webinger, COO