



Robocall Mitigation Plan

[Know Your Customer \("KYC"\)](#)

INet Communications always follows best practices for vetting identity of our customers. We require customers provide physical address, contact person(s), state of incorporation, federal tax ID and nature of customers business.

[Traceback](#)

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

[STIR/SHAKEN](#)

We are eligible for and are taking STIR/SHAKEN implementation extension received under 47 CFR § 64.6304 because we have fewer than 100,000 voice subscriber lines.

All LD voice traffic that originates on our network is subject to the robocall mitigation program described below.

[Robocall Mitigation Program](#)

We use software provided by TransNexus to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. The software provides detailed reporting identifying suspected illegal robocalls and alerts us if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service as appropriate.