

SAREVOZ

Sarevoz is a voice over IP service for access and termination calls offer by Sarenet, S.A.U.

Our customers are only business entities. We don't offer services to particular users.

Call issuance

We own the following Spanish fixed numbers:

- +3491077 (Madrid) since 10/2016
- +3494662 (Bizkaia) since 10/2016
- +3484374 (Gipuzkoa) since 01/2018
- +3493040 (Barcelona) since 04/2019
- +3484292 (Cantabria) since 07/2020
- +3498458 (Asturias) since 07/2020
- +3494572 (Alava) since 07/2020
- +3484885 (Navarra) since 07/2020
- +3496086 (Valencia) since 07/2020
- Other individual fixed number ported to Sarenet, S.A.U.

We also acquire foreign individual phone numbers for our customers for several countries all over the world, for instance United States.

We deliver calls originated from our customers to different operators through wholesale and interconnection circuits.

Security

We have several anti-fraud systems implemented at Sarevoz platform.

- Flood control : We block IP for a period of time, whenever we receive requests per minute over a limit.
- Unfriendly user agents: we block requests which comes with unfriendly user agents, such as “friendly-scanner”
- Malformed messages: we protect ourselves against various malformed message attacks
- We allow only more than 2 concurrent channels if there is a filter with the customer’s IPs
- Expense control: we have different profiles for our customers, with a daily expense limit. Whenever they reach it, they can not keep on calling that day.
- We have several alerts for: calls to trouble countries, excess / shortage of percentage global traffic volume, per user traffic volume, per hour, percentile 95% for that day of the week during last month, ASR, NER, etcetera.

We have never had robocall originated calls from our customers.

We have had a couple of vishing issues. Whenever this has occurred, we collaborate with spanish police in order to help them managing the incident.