
REF: STIR/SHAKEN Implementation Status – Performing Robocall Mitigation.

To whom it might concern,

ProComm365 Technologies Inc. is working with all its upstream carriers to verify that calls are signed properly for STIR/SHAKEN; we also implement some features, available to our customers, to block robocalls, and some internal tools to limit the origination of robocalls.

All calls made through our network are logged and we can trace back any call to the originating customer if required. ProComm365 Technologies Inc. has a zero-tolerance policy when it comes to potential fraud, scam and robocall activities.

ProComm365 Technologies Inc. commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robo-callers that use our service to originate calls, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program. For any law enforcement request, please contact us at robocall@procomm365.com.

Sincerely,

Management Team
ProComm365 Technologies Inc.