

Robocall Mitigation Plan of Quality Voice & Data, Inc.

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Other Business Names associated with the Company: None
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Quality Voice & Data, Inc. (“QVD”) provides interconnected and non-interconnected Voice over Internet Protocol (“VoIP”) and other related information services. QVD was among the first VoIP providers to fully-implement STIR/SHAKEN and was the 19th provider registered to tokenize calls with iconectiv.

QVD takes its obligation to mitigate robocalls seriously. Mr. Scarpelli serves as QVD contact for robocall mitigation issues.

[REDACTED]

QVD has a rigorous Know Your Customer (“KYC”) program. [REDACTED]

[REDACTED]

Customers are also required to review and attest that they agree to be governed by QVD’s Acceptable Use Policy (“AUP”), which prohibits placing illegal traffic, as defined by the TSR, TCPA, and other state and federal law. QVD’s AUP precludes the use of artificial intelligence on QVD’s network. QVD retains the right to suspend or terminate any customer that violates its AUP, which can be found on its website at www.qualityvoicedata.com. QVD routinely monitors its traffic for with its AUP.

QVD attests that it will comply with any traceback request from the ITG, law enforcement, or regulatory body within 24-hours in compliance with the standard outlined in *Call Authentication Trust Anchor*, WC Docket No. 17-97, Sixths Report and Order and Further Notice of Proposed Rulemaking, FCC 23-18, at 18-19, para. 31 (Mar. 17, 2023), [REDACTED]

[REDACTED]