

Goode Systems and Consulting

– STIR/SHAKEN and Robocall Mitigation Plan (Updated February 10th, 2026)

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

STIR/SHAKEN

We are designated as a small provider under as defined in 47 CFR § 64.6304 as we have less than 100,000 lines. Furthermore, under the FCC Forth Report and Order, we will comply with all conditions set forth and also subject to a shortened extension since we are “non-facilities-based”.

We exclusively utilize Bandwidth’s wholesale carrier services for all U.S. telephone number voice traffic. Bandwidth is registered with the STI-PA.

All of our U.S. telephone calls are routed through Bandwidth’s SBCs, are signed on behalf of Bandwidth and are fully STIR/SHAKEN compliant.

Therefore, all voice traffic that originates on our network is authenticated with STIR/SHAKEN, consistent with 47 CFR § 64.6301(a).

All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Robocall Mitigation Program

We use software provided by TransNexus to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. The software provides detailed reporting identifying suspected illegal robocalls and alerts us if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service as appropriate.