

**CARR TELEPHONE COMPANY
CARR COMMUNICATIONS, INC
4325 S MASTEN RD
BRANCH, MI 49402
231.898.2244 FAX 231.898.3900**

**ROBOCALL MITIGATION PLAN FOR CARR COMMUNICATIONS, INC AND
CARR TELEPHONE COMPANY**

Carr Communications and Carr Telephone Company is a small, rural carrier eligible for the STIR/SHAKEN extension granted to small voice providers with fewer than 100,000 voice subscribers under 47 C.F.R. &64.6304. Carr is TDM only that has Non-IP portion of the network. Carr Communications (parent company) and Telephone Company is located at 4325 S Masten Road, Branch, Michigan. Carr has implemented the following Robocall Mitigation Plan to detect and prevent robocalls from originating on its network.

Robocall Mitigation Plan

All calls that originate on Carr Telephone/Communications network are subject to the robocall mitigation plan. Carr agrees to cooperate in investigating and stopping any illegal robocalls using service to originate unlawful calls. Carr monitors its small number of trunks and can immediately identify if any increase of suspicious originating calls is noticeable and can be investigated. Carr has portal access of the originating and terminating calls and can detect unfamiliar call patterns.

Call Chain

Carr uses the analytics of the Meta-Guard switch to monitor traffic and identify traffic spikes on its network and view potential illegal calls.

Robocall Mitigation Database Eligibility.

Carr has not been involved in any formal enforcement or regulatory investigation into suspected unlawful robocalling. Carr has not been prohibited from filing in the Robocall Mitigation Database. (RMD)

Know your Customer

Carr confirms the identity of applicants by collecting information such as names, business address, tax id, incorporation state and photo identification as well as personal identifying questions. Carr will suspend outbound services to a customer if it determines the customer is using the service for illegal robocalling. Carr vets new and renewing customers by asking personally identifiable questions for additional security on each account before activating new and existing customers. New and renewing customers are reminded of Carr's Acceptable Use Policy that it is illegal to falsify caller id for fraudulent purposes when using their assigned telephone number. Carr will only accept traffic from Companies registered in the Robocall Mitigation database.

Traceback

Carr commits to respond to all traceback requests from the FCC, law enforcement, and industry traceback group within 24 hours. Carr agrees to cooperate in investigating and stopping any illegal robocalls using service to originate outbound services if we determine that the customer is using the service for illegal originating robocalling. All new and renewing customers are reminded that it is illegal to falsify caller id for fraudulent purposes when using their assigned telephone number.

Upstream Provider Knowledge.

Carr knows its carriers from which we receive traffic and has confirmed that the carriers are connected are in the Robocall Mitigation Database.

This plan is submitted January 5, 2026 on behalf of Carr Telephone Company dba Carr Communications, Inc. a local exchange Carrier serving rural Michigan.

Additional additions to plan: None 2026