



Robocall Mitigation Plan

Know Your Customer

IPitomy Communications and its affiliates, in partnership with TransNexus, follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

IPitomy Communications will respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium, and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

STIR/SHAKEN Extensions

All of the voice traffic that originates on our voice network is authenticated by STIR/SHAKEN and subject to robocall mitigation.

Robocall Mitigation Program

IPitomy Communications is implementing a robocall mitigation program described below, requiring all voice traffic that originates on our network be subject to these stringent standards. We use software provided by TransNexus to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls. The software provides detailed reporting identifying suspected illegal robocalls and alerts us if we originate any calls where the calling number is invalid, is unallocated, is identified on a Do Not Originate list, is in the FCC consumer complaint database, or has a poor reputation. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service as appropriate.