

*The following documentation is to serve as proof of Royal Communications
(Company Name) robocall mitigation efforts in compliance with the Traced Act.*

Robocall Mitigation Efforts: Long Distance Traffic

Aureon, an end-to-end technology solutions organization, provides a Caller Identification Authentication (CIDA) service which includes Outbound Shield technology. This Outbound Shield uses a curated list of high-risk phone numbers and detects invalid numbers. If the calling number has been reported as spam, the calling number will be prevented from completing outbound calls.

I, John W Noah (name), verify that Royal Communications (Company Name) utilizes the aforementioned Caller Identification Authentication (CIDA) service to mitigate unlawful robocalling for long distance traffic.

Date: 5/6/2021

Robocall Mitigation Efforts: Local Traffic

I, John W Noah (name), verify that Royal Communications (Company Name) utilizes the below robocall mitigation efforts for local traffic.

Description of robocall mitigation efforts in place:

As a current subscriber to Aureon's Caller Identification Authentication (CIDA) solution, Royal Communications has a CIDA solution to help ensure our organization complies with the Traced Act for our consumers.

Date: 5/6/2021