



May 11, 2021

RE: STIR/SHAKEN Implementation Status and Robocall Mitigation Plan

The FCC Order lists three affirmative obligations for voice service providers:

- (1) Respond to traceback requests from the Commission, civil and criminal law enforcement, or the Industry Traceback Consortium;
- (2) Take steps to effectively mitigate illegal traffic when it receives notification of such traffic from the Commission through its enforcement bureau;
- (3) implement effective measures to prevent new and current customers from using its network to originate illegal calls.

OpenSIP.com LLC agrees to comply with efforts to traceback the source of suspected robocalls.

- We cooperate with traceback requests received directly from carriers, industry associations, and law enforcement.
- Call records are created for all calls and are searchable.

OpenSIP.com LLC is implementing the following steps to mitigate and avoid illegal robocall traffic originating from its network:

- All residential and business lines are only able to place calls originating from their own phone number.
- Only numbers residing in on each of the customer accounts are allowed to be transmitted.
- We also use CAPTCHA for inbound call mitigation