

THIRD BASE INTERNATIONAL TELECOM LLC

Updated Robocall Mitigation Plan Efforts

2/10/2025

1. THIRD BASE INTERNATIONAL TELECOM LLC, LLC commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.
2. Using the Know Your Customer questionnaire and onboarding procedures attached, THIRD BASE INTERNATIONAL TELECOM LLC, LLC screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. THIRD BASE INTERNATIONAL TELECOM LLC, LLC will block services to a customer if it determines that the customer is using the services for illegal robocalling.
4. THIRD BASE INTERNATIONAL TELECOM LLC, LLC will only accept traffic for termination from Wholesale companies that are in the Robocall Mitigation Database and have USAC 499A Filers ID's. and they must also be located in the United States or Canada and pass extensive screening by our compliance department. Third Base International Telecom only provides service to End-User customers that have physical locations in the United States.
5. THIRD BASE INTERNATIONAL TELECOM LLC, LLC uses Roboguard and other proprietary Fraud Control analytic system to identify and block illegal robocall traffic. **A description of the Roboguard Service is listed below.**

Our Know Your Customer Information that is required for prospective clients is listed below.

Customer Name _____
DBA/Other Trade Name(s), Holding Co.,
etc. - complete if applicable or state None _____
Type of Entity (Corp., Individual, Partnership, LLC, etc.) _____
Type of Business (Wholesale/Retail, etc.) _____
State of Incorporation _____ Federal Tax ID No. _____
(if different than Customer Name)
FCC Registration No. _____ FCC Registration Name _____
(if different than Customer Name)
FCC 499 Filer ID No. _____ Name of Entity with 499 Filer ID _____
Tax Exempt: Yes ☐ No ☐ A Tax Exemption Package will be sent for completion prior to production
Legal Compliance Contact Name _____ Email _____
Website URL _____
Main Telephone No. _____ Fax Number _____
Headquarters Physical Address _____
Street City State Zip Code
Billing Address - If address same as Headquarter Address Check Box - ☐

Street City State Zip

Other Associated Physical Street Address(s) _____
Previous Addresses (past 5 years) _____

SECTION B:

Accounts Payable Contact _____ Email _____ Phone _____
Entity Name - Payment Remittance _____
Bank Name - Payment Remittance _____

SECTION C:

OFFICER(S)/OWNER(S)/PRINCIPAL(S):			
NAME	TITLE	Ownership %	PHONE/EMAIL

TRADE REFERENCES		
Company	Contact Name	Phone/Email

BANK REFERENCES		
Bank Name	Contact Name	Phone/Email

SECTION D:

- Has Customer or any controlling person of the Customer been the subject of a lawsuit or the subject of any other law enforcement action by any state or federal agency as a result of its business practices?
No: ☐ Yes ☐ (If Yes, Explain): _____
- Customer has implemented the STIR/SHAKEN Authentication Framework or has a documented and approved (by its requisite corporate authority) plan to implement the STIR/SHAKEN Authentication Framework no later than June 30, 2021, unless changed pursuant to applicable legislation, or a successor authentication framework if subsequently mandated by applicable federal law or regulation. No: ☐ Yes ☐
- Does the Company represent and warrant that it has not engaged in any illegal spoofing? No: ☐ Yes ☐
- Are any calls originated by your organization subject to the FCC's TCPA rules, FTC's Telemarketing Sales Rule (TSR) provisions and or the FTC's Do Not Call (DNC) Registry? No: ☐ Yes ☐
- If your organization's calls are subject to the TCPA, TSR or the DNC Registry, please certify your organization can comply now, and going forward, with applicable Federal and State Telemarketing rules and regulations. No: ☐ Yes ☐

Customer affirms and certifies that all information and answers to questions herein are complete, true and correct to the best of signatory's knowledge and belief. TBI TELECOM, INC. retains the right to deny providing service to customer and may close the account whenever it deems necessary. It is understood and agreed that an investigative report may be made whereby information is obtained through personal interviews with third parties, such as credit reporting agencies, business associates, financial sources, or others with whom the applicant is acquainted. This investigation is not limited to the references listed in this application. This inquiry may include information as to the applicant's capacity, general credit reputation, business character, and other information we deem necessary to make a sound business decision.

The signatory below represents and warrants that he/she has full capacity and authority to sign on behalf of customer.

Customer Name: _____

Signature _____

Printed Name: _____

Title: _____

Date: _____

RoboGuard® FraudControl Description

Robocall Mitigation Powerful Media IP Blocking

Know your Network - Mitigation & Prevention.

In the ongoing battle against robocalls, **Third Base International Telecom LLC** employs RoboGuard® FraudControl systems. It leverages a unique and powerful approach to identify and block known "Bad Actors" in real-time, surpassing traditional methods that rely solely on ANI (Automatic Number Identification) analytics.

How Does it Work?

RoboGuard® effectively blocks an average of 10-15% of overall traffic for intermediate providers, even when using the most basic configuration of blocking known scams and traceback-related campaigns.

Implications:

Substantial Reduction in High Volume Robocalls: This blockage rate translates to a significant decrease in the number of robocalls and other unwanted calls reaching customers, leading to improved carrier satisfaction and reduced network strain.

Potential for Even Greater Impact: By customizing RoboGuard®'s settings to match specific needs and threat patterns, providers can potentially block an even higher percentage of unwanted calls, further enhancing network protection and customer experience.

Demonstrates Effectiveness of Media IP Blocking: This finding highlights the power of RoboGuard®'s Media IP Blocking technology, which surpasses traditional ANI-based methods in identifying and blocking malicious actors.

Additional Considerations:

Customized Blocking for Maximum Impact: Providers are encouraged to explore RoboGuard®'s advanced features and customizable blocking options to tailor its protection to their unique needs and call traffic patterns.

Continuous Monitoring and Optimization: Regularly reviewing call data and adjusting blocking criteria can help ensure optimal performance and maintain a high level of protection against evolving robocall threats.

Conclusion:

RoboGuard®'s ability to block a substantial portion of unwanted calls, even with minimal settings, underscores its effectiveness as a robocall mitigation solution. Providers can leverage its advanced features and customization options to achieve even greater protection and enhance the overall quality of their voice networks.

RoboGuard® Features and Benefits

RoboGuard® is a comprehensive robocall mitigation solution that helps voice service providers combat unwanted calls and protect their customers. Here's an overview of its key features and benefits:

Features:

Media IP Blocking:

This innovative technology goes beyond traditional ANI-based methods by identifying and blocking robocalls based on their media IP addresses, effectively stopping them before they reach your carriers.

Real-Time Blocking:

RoboGuard® operates in real-time, instantly blocking suspicious calls the moment they are identified, minimizing disruption to your network and customers.

Traceback Reduction:

By proactively blocking robocalls at the source, RoboGuard® significantly reduces the chances of tracebacks, saving you time, resources, and minimizing compliance risks.

Enhanced KYC Insights:

RoboGuard® provides valuable insights into your legitimate call traffic, enabling you to better understand your customer base and make informed business decisions.

Seamless Integration:

RoboGuard® effortlessly integrates with most existing network infrastructures and switch software, minimizing disruption and deployment time.

24/7 Control & Monitoring:

Access a convenient customer portal to manage your account, monitor blocking activity, and adjust settings anytime

Benefits:

Reduced Robocalls:

Protect your customers from the nuisance and potential harm of unwanted calls, boosting satisfaction and brand reputation.

Improved Network Security:

Mitigate the risk of fraud and abuse by blocking malicious actors, safeguarding your network integrity.

Enhanced Operational Efficiency

Streamline call filtering processes with automated blocking, reducing manual intervention and costs.

Improved Capacity:

Ensure legitimate calls reach their intended destinations without interruption, promoting seamless communication.

Peace of Mind:

Gain confidence in FCC compliance and minimize regulatory risks with RoboGuard®'s advanced features.

RoboGuard® shields not just the US, but also Canada:

Intelligent Call Screening: RoboGuard® meticulously analyzes each incoming call against a comprehensive set of criteria.

Calls identified as potential robocalls are blocked and receive a SIP 603 response, preventing them from advancing.

Legitimate calls are allowed to proceed with a SIP 503 response, ensuring uninterrupted communication.

Streamlined Protection:

RoboGuard® effectively filters unwanted robocalls while ensuring legitimate calls reach their intended destinations.

It operates seamlessly in the background, providing continuous protection without disrupting your normal call flow.

In essence, RoboGuard® acts as a vigilant gatekeeper within your network, safeguarding your customers and infrastructure from unwanted robocalls while ensuring compliance with FCC regulations.

RoboGuard® Network Statistics

Over 80,000 Media IPs

RoboGuard® maintains a vast and ever-growing database of identified malicious Media IPs, allowing it to effectively block known robocall offenders.

Over 3,000 New Media IPs Added Daily

The database is constantly expanding, staying ahead of evolving robocall tactics and protecting against new threats.

1 Billion Calls

Over 1 billion Potential “Illegal” Calls Blocked Each Month: RoboGuard® actively shields users from a staggering number of unwanted calls, significantly reducing the overall volume of robocalls.