

## Robocall Mitigation Plan

3 Billionaires Corporation (3 Billionaires) is a retail Service Provider that offers prepaid wireless service to individual customers. 3 Billionaires resells services from a wholesale partner. The network used for 3 Billionaires' calls has fully implemented STIR/SHAKEN.

### Know Your Customer

3 Billionaires is proud to have a close relationship with each of its customers, including understanding their needs and use for voice services.

#### *New Customers*

All new customers go through a verification process. 3 Billionaires seeks to understand each customer's use for all telecommunications services. 3 Billionaires verifies customer information during the installation process for both Caller ID and CNAM.

#### *Existing Customers*

3 Billionaires allows existing customers in good standing to renew services in-person, at a retail location, or using the app.

### Traceback

3 Billionaires has an assigned Service Provider Code token and all calls are carried on a fully compliant STIR/SHAKEN network. 3 Billionaires relies on its wholesale partner to complete traceback requests for the Commission, law enforcement, carriers, and communication associations. 3 Billionaires will cooperate fully and in a timely manner should one of its customers be subject to a traceback request.

### Robocall Mitigation Plan Details

All lines can only dial out as the number designated to that specific customer. Each line can only place one call at a time.

3 Billionaires reserves the right to terminate service in the event of infringements on the Terms of Service including use of service to originate robocalls.