



A Tradition of Excellence Since 1896

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Siskiyou Telephone Company Robocall Mitigation Plan

A Robocall is an unsolicited call from an auto-dialer that delivers a prerecorded voice message.

1. Know our customers
 - a. Enterprise: Verify that the corporate entity and business purpose is legitimate.
 - b. Telecoms: Verify telephone numbers are being legitimately used.
 - c. Use Case: Verify and educate customers regarding vertical, opt-in, and calling practices.
 - d. Identity: Verify and update CallerID, CNAM, and verified calls.
2. Stir/Shaken
 - a. Stir/Shaken has been implemented on all SIP trunks to our access tandem.
3. Traceback
 - a. We will actively participate in the Traceback community including the FCC, law enforcement, and the industry traceback consortium.
4. Monitoring
 - a. We have installed a Cordell ISD4000 and monitor excessive calls and repeated calls reports daily.